## **Bear Trail Golf Club "No-Show" Policy**

Bear Trail has implemented a No-Show Policy as of March 7th, 2025.

This policy applies to all players.

A no-show reservation is defined as any tee time that is not filled as it was reserved. Individuals will be categorized as no-show players if they meet the below criteria:

- They do not cancel their tee time at minimum **<u>2 hours in advance</u>**
- They arrive with fewer than the number of players reserved without editing their tee time online or by contacting the Pro Shop <u>1-hour in advance</u>
- When determining No-Show reservations, management will have discretion in cases of emergencies, technical difficulties, extreme circumstances, or inclement weather and will be evaluated on an individual basis
- Tee times may be cancelled online, by calling the Pro Shop, emailing <u>kyle@beartrailgolf.com</u>, or by leaving a voicemail. Emails or voicemails received past the allotted cancellation timeline will not be accepted.

## No Show Fees

## (Mon-Thursday): <u>\$30 Per Player</u> (Fri-Sun & Holidays): <u>\$40 Per Player</u>

- Payment of this fee will be applied to tee time holder, respective accounts, or credit card on file. The player who books a tee time is responsible for editing or cancelling tee times.
- Before any charges are made, staff will evaluate the tee time and go through staff protocols to confirm the no show
- Refund of a "no show" fee will not be given without supporting documentation such as a "tee time cancellation confirmation" email etc.
- No-Show Fees will not be applied if the course is closed or closing due to inclement/unplayable weather. The course makes this decision.
- Frequently occurring No-Shows or after (4) occurrences may result in higher no-show fees or suspension of tee time booking privileges